





## Mission Statement

To provide exceptional health services and experiences through person-centered care.

## Values

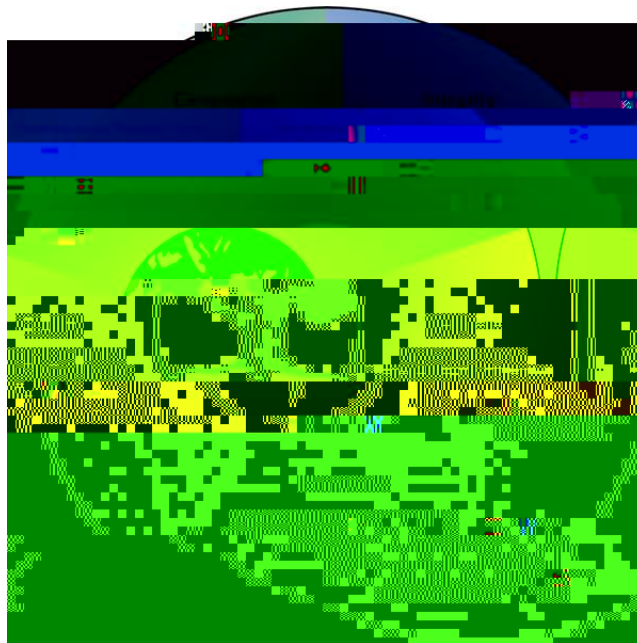
. Grounded in our Planetree history, we demonstrate empathy for patients, families, and staff and believe that person-centered care is the cornerstone of compassion.

. We promote trust through open and respectful communication. We take pride in what we do, feel responsible for the outcome of our efforts, and recognize our work as a reflection of ourselves.

. We view individuals as active participants in their own healthcare and partner with them so they can achieve their highest health potential and live life to its fullest.

. We recognize that we can only achieve our mission by working collaboratively to achieve organizational excellence and superior patient experiences. Diversity, equity, and inclusion principles drive rich, innovative solutions to patient care issues.

. We strive to provide high value healthcare, delivering excellent clinical quality with a focus on patient safety and outstanding service.



## **Background**

As part of the 501c3 status, every three years MCMC participates with a group of community partner to create a regional Community Health Needs Assessment (CHNA) that gathers data through community health surveys, community listening sessions, stakeholder interviews, and secondary data sources to determine what are the top priority needs in the community. In 2022, MCMC collaborated with Klickitat Valley Health, Mid-

# **Community Health Improvement Plan Priorities**

As a result of the Community Health Needs Assessment and in alignment with MCMC's 2020-2023, the following priority needs have been selected to be addressed in 2023-2025.

## Financial Assistance

As a nonprofit hospital we acknowledge the financial strain obtaining needed medical services can bring upon people. MCMC provides charity care to help community members who are economically disadvantaged. In the past three years, we have provided the following amounts in charity care:

2020: \$2,430,689

2021: \$2,648,049

2022: \$2,532,510 (estimated cost)

More information regarding our Financial Assistance Program in both English and Spanish, visit <https://mcmc.net/for-patients-guests/billing-and-financial-information/>.

## Continued Efforts

Mid-Columbia Medical Center has a history of serving the community by conducting community outreach and focusing on addressing the social determinants of health that many underserved populations face. Below is a list of examples that MCMC gives back to the community.

MCMC's commitment to serving marginalized communities is demonstrated by its nationally-recognized SOMOS events which are a series of health fairs conducted in three different cherry orchards where migrant and seasonal farmworkers (MSFWs) are employed. The mission of SOMOS is to offer migrant families health services such as blood pressure checks, blood glucose checks, measure height and weight, provide vaccines, and offer temporary dental sealants and fluoride treatment. Along with the health screenings, hygiene kits, culturally appropriate food boxes, giveaways, and resources are

