

## Outpatient Therapy Services

### Scope of Services

Located on the third floor of Adventist Health Tillamook, Outpatient Therapy Services provides medical care for patients of all ages. There are nine patient rooms, seven of which include private bathrooms. Patient care services include allergy injections, medical infusions and injections, urinary catheter insertion and care, central line care (PICC and PORT), medication administration and management, wound care, ostomy and stoma care, patient/family education and hematology/oncology services such as chemotherapy administration.

**Availability of services and after-hour coverage:** The department is open Monday–Friday from 9 a.m. – 7 p.m. After-hours and holiday patient care is provided through the Emergency Department and/or other direct patient care departments as determined by the nursing supervisor.

**Goals and philosophy:** Our goal is to meet our patients healthcare needs safely and effectively in the comfort of their own community. We work with providers to coordinate care and minimize travel requirements for treatment by accepting orders from any verified licensed healthcare provider in the state of Oregon. Our staff members provide safe, quality care by recognizing, focusing on and adapting to the physical, spiritual and psychosocial needs of each individual patient.

**Level of staff:** Outpatient Therapy Services is staffed with nurses and unit associates. All care providers are certified in BLS and ACLS. Select providers maintain certification in chemotherapy/biotherapy administration and wound care. A minimum of one RN and one other clinical staff member are present during operating hours.

**Physician coverage:** Complete, appropriate orders from a licensed healthcare provider are required for all patient care provided in Outpatient Therapy Services. Should emergent problems arise during a patient visit to Outpatient Therapy Services, there is an Emergency Department physician in-house 24 hours/day. For non-emergent situations, Outpatient Therapy Services staff will work with the ordering provider to resolve issues.

**Accepting and implementing orders for patient care:** The RN may accept and implement patient care orders provided by licensed healthcare professionals who are authorized to independently diagnose and treat in the state of Oregon. These healthcare professionals include: physicians, physician assistants, nurse